



cashire Health and Wellbeing Board htral Lancashire Integrated Care Partnership and Acute Sustainability Update esday 18<sup>th</sup> September 2018

tacts:

lical Director:

Geraldine Skailes

eraldine. Skailes@lthtr.nhs.uk

SRO:

Denis Gizzi

Denis.Gizzi@nhs.net

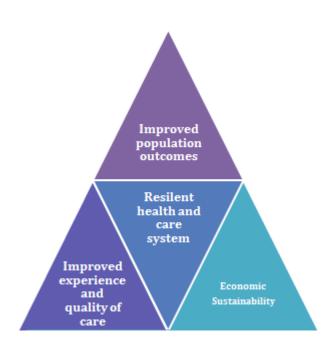
**ICP Programme Director:** 

Sarah James

Sarah.james@lthtr.nhs.net

## verview of Central Lancashire ICP





Our Vision - Together, we will create a resilient health and are system which drives experience and quality of care and brings economic stability for the communities of central Lancashire

## **Update (September 2018):**

- Central Lancashire Integrated Care Partnership Board established in Shadow form from April 2018
- Board Membership includes Acute Provider / Community and Mental Health Provider / GPs / Commissioners (CCG) / County Council / District Councils / VCFS
- Recently completed initial recruitment to appoint an Independent Chair and an ICP Programme Director
- Builds on the Our Health Our Care Change programme, which has been in place since 2016
- Focus to date has been on form emerging models, benefits, the value proposition and design principles through which the ICP will operate, as well as the Blueprint which defined how the system could look in the future
- We are now looking towards developing our big seven strategic platforms to deliver the change required in central lancashire

## ur Big Seven Strategic Platforms





## ur Big Seven ... The main components of transformation



## **OHOC Strategic Platforms**

The main components of transformation

#### **Integrated Care Strategy**

e go about transforming care systems to e truly integrated and optimal care

#### **Integrated Care Partnership**

The way leaders and care partners come together to oversee and deliver systematic value and sustainability, via a common purpose partnership

#### **Out of Hospital & Wider Primary Care at Scale**

The way we reshape the systems and processes of care delivery that distributes resources and care delivery into the out of hospital (community) sector

#### **Acute Sustainability**

The programme that governs all majo service service change that requires consultation

#### **Economic & Financial Reform**

The way we transform competitive processes into a single (Cent Lancs) integrated financial & economic control system

#### **Clinical Care Reform**

The way we re-engineer priority care programmes (e.g. Urgent Care) to become effective, efficient and person centered

#### **Systems Management Reform**

The way we re design the technical systems of commissioning into the central integrator function to drive efficiency, performance and value

## king a more in-depth look at the Clinical change orkstreams of Locality Care and Acute Sustainably

Our Health Our Care

Led by Greater Preston and Chorley and South Ribble Clinical Commissioning Groups – Denis Gizzi SRO Built upon three key workstreams



## **Specific aims:**

- To encourage and enable people to take responsibility for **self-management** of their care with support from services to improve their health, wellbeing and quality of life
- To develop a more **person-centred approach** to health and social care, increasingly delivered within community, locality or home setting where appropriate.
- To develop new models of health and social care for our local health economy, rebalancing the provision of services to reduce overdependence on acute hospital provision
- To develop **new models of health and care that are clinically and financially sustainable** for the future and able to provide quality services that are safe, accessible, responsive and coordinated.
- To create models of care which will work within an integrated health and care system, tailored to the needs of our population and delivered in the right place at the right time.



## ut of Hospital

Out of Hospital and Acute Sustainability programme are heavily interlinked, working closely together to achieve change In 2017 GPs from Greater Preston and Chorley and South Ribble co-produced an Out of Hospital strategy

Aligned with several strategic plans – the SRO for the programme is Jayne Mellor

Workstreams include: Integrated care, Locality models, Health

Acute
Sustainability
(i.e. acute
care in a
hospital
setting)

Prevention, early
help and self care

## **Integrated Care:**

 To ensure patients have access to hospital services when needed by increased services delivered in the community, closer to home.

## **Locality Model:**

- Integrated care teams will be formed to deliver primary care at scale shaped around local needs
- Localities will be supported to develop a leadership model at scale that enables them to take responsibility for their population

#### Health and wellbeing hubs:

- Centres developed in the community to deliver integrated health and care to populations of 100,000 +
- Joins together primary care with community, secondary, social, mental health, VSF, diagnostics, prevention and possibly more

#### **Benefits include:**

- Access: Safe and accessible primary care services for all patients
- New models of care: Access to a greater range of services closer to home.
- Integration: Services from a range of providers delivered by a multidisciplinary team centred around the needs of the patient and community.
- **Workforce:** A valued and motivated primary care workforce with training and development opportunities
- Technology

## Our Health Our Care

## evention and Wellbeing

This strategy seeks a system-wide commitment to prevention through a 'place based' approach that utilises all of the resources to enable and maintain physical and mental wellness, build resilience and aid recovery. Delivery of this framework is built around developing prevention and wellness in four key areas; Culture, Community, Workforce, and System.

## **Key Focus**

- Ensuring our population has good skills and access to training, education and employment
- Improving community activity and engagement
- Increasing physical activity and promoting wellness and healthy lifestyles
- Improving homes and physical environment

The adoption of this framework is to be achieved through system-wide changes to be actioned by organisations. In addition, integrated care teams will use this framework as a basis from which to develop their prevention actions and interventions with their community.

## **Benefits**

- Communities will be healthy, empowered to help themselves and resilient to life's challenges
- People will have access to education, employment opportunities and appropriate housing in a safe environment
- People will make valuable contributions and reap the rewards in terms of motivation, confidence and quality of life.



## cute Sustainability – Case for Change



## ey Pressures

Significant growth in the needs of the population

- Structural health inequalities that we need to tackle together as a system
- People living longer and more patients presenting with frailty, long term conditions and co-morbidities increasing pressure on our hospitals

Workforce supply not sufficient to safely staff services duplicated across two sites



- In Preston 37% of the population live in the most deprived areas in England
- Number of people over the age aged
   65 set to increase by 33,000 by 2037



 Gaps in medical staffing within the acute medical workforce that difficult to fill – overreliance on locums

## Impact on care for patients

- High bed occupancy (93%) means
- > Delays from decision to admit to admission
- Excessive A&E waits 60% January 2018
- Volume of demand and medical outliers generating planned surgery cancellations and decrease in planned surgery
- > Excessive RTT including cancer waiting times
- Variation in meeting staffing standards
- "Requires Improvement"

## cute sustainability workstream - design approach



Joint design approach - Clinical Design overseen Dr Geraldine Skailes (Medical Director) GP Leads part of Clinical Design Group



## ps:

- Initiate patient engagement
- Research population needs
- Evidence a clinical case for change
- Establish clinical standards and the co-dependency of clinical services to underpin design work
- Develop the options that tackle the case for change challenges and are consistent with standards and co-dependencies

## ork underway to develop a range of options

options not yet agreed

nalysis will consider "Do nothing" (services retained as is) and a range of other options merging concepts are as below

Our Health Our Care
Why could this improve care for patients
Care more joined up with primary care
Sustainable staffing model that makes best use
limited skilled staff and is able to meet national
staffing and 7 day standards
Specialisation of "once in a lifetime" emergency
surgery service
Improved use of ambulatory care, reducing pati
waits

## nt, emergency and critical care

- Integrated partnership care with specialist support and advice to GPs and teams wrapped around the patient, joined up primary care pathways
- Single emergency and major trauma centre, delivering emergency medical care 24/7
- Co-located with an Urgent Care Treatment Centre and a networked Urgent Care Treatment Centre

What

- Standardised Ambulatory Care Unit(s)
- Frailty Assessment Unit/enhanced virtual Frailty Assessment across Central Lancashire
- Critical care level and capacity re-designed to meet demand

## Sustainable staffing mod limited skilled staff and i staffing and 7 day standa

- Specialisation of "once ir surgery service
- Improved use of ambula waits
- Improved access to frailty support
- Adequate critical care capacity
- Reduced bed pressures, reducing waits for a me bed and A&E waits

## Women's and ildren's services

Women's and children's services retained as-is

- Continued access to an MLU at both sites
- Continued access to Obstetrics and Paediatrics

## Planned care

- Planned Care Treatment Centre (no emergency surgery)
- Single access booking and streaming of patients

Significant reduction in cancellations, RTT and for planned surgery – including cancer waits

# ecision-making/leadership-where ancashire Health & Wellbeing fits?



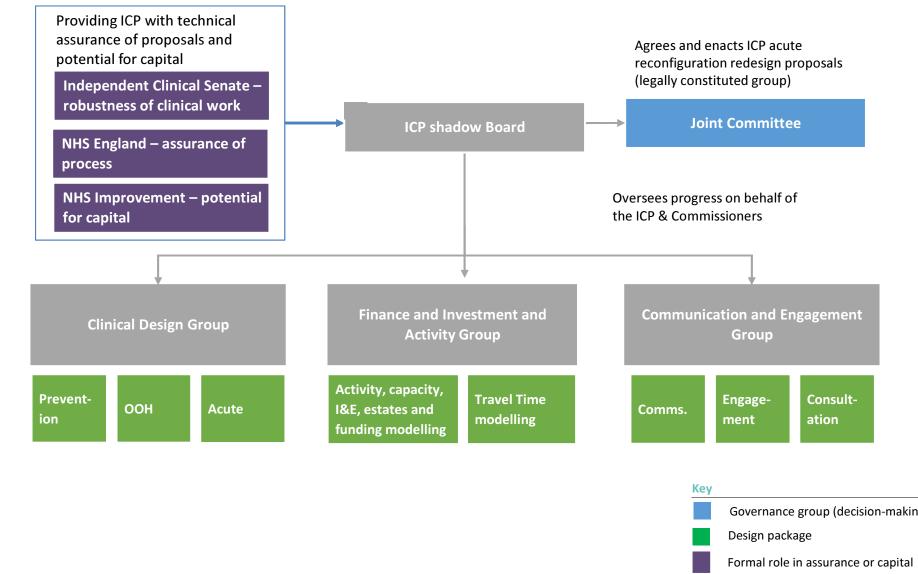
Programme management (not decis

CG leadership Jenis Gizzi SRO

older input into , for example:

Lancashire Health & ing Partnership

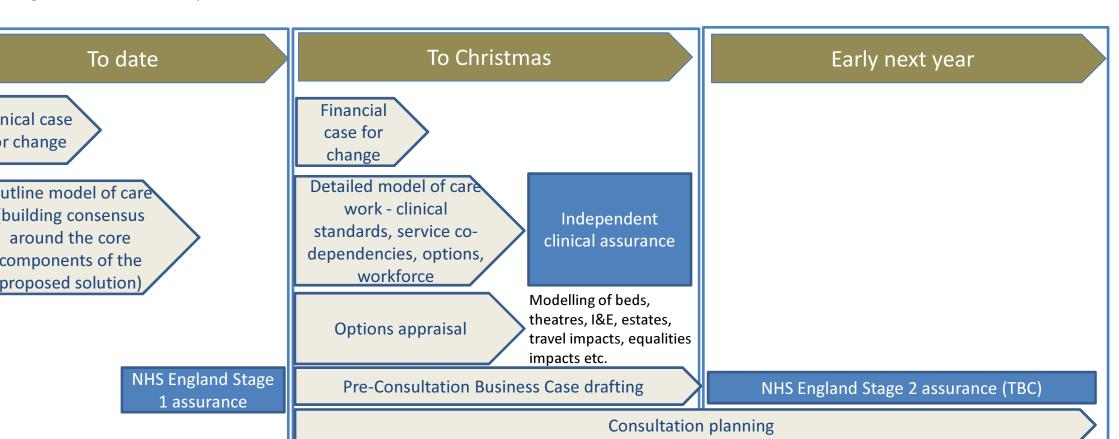
Watch



## tute Reconfiguration Progress

rategic sense check 1 complete





#### os:

- d clinical design a coherent out of hospital and acute model
- e options small number of emerging viable options indicates no need to formally shortlist
- ate options appraisal what does each option mean for beds, workforce, estate etc.
- e senate and NHSE assurance timeline
- e consultation go-live date cognisant of Purdah

## mmunication and Engagement update



Freshwater UK, independent communications consultancy have been engaged and have begun working with local teams to develop the preengagement and consultation planning.

There are three engagement events being delivered this week:

- Tues 18<sup>th</sup> Sept. Leyland, West Paddock 6-8pm
- Weds 19<sup>th</sup> Sept. Chorley town hall 6-8pm
- Thurs 20<sup>th</sup> Sept. Preston County hall 6-8pm

#### Content:

- The challenges that we face and potential solutions (i.e. the model of care as previously described with some additional detail)
- Not the options or confirmation that either of the A&Es might be affected the options have not been agreed by the ICP or Joint Committee yet